Deck Warranty: Coverage Summary

Updated November 1, 2026

All B&B Decks work includes a standard 5-year workmanship warranty. New composite deck builds also include standard 5-year labor and material coverage. Qualifying new composite deck builds with the B&B Deck Protection Package include 10-year workmanship, labor and material coverage, subject to your written project agreement. Manufacturer product warranties are separate and vary by product.

5-Year Workmanship Coverage

All B&B Decks work includes a 5-year workmanship warranty, subject to your written project agreement. The signed agreement sets the exact scope, conditions, exclusions and claim requirements for your project. Workmanship concerns may include loose or uneven boards, improper railing or stair attachment, or framing issues resulting from installation errors. B&B Decks evaluates the cause and applicable agreement before determining coverage and the appropriate repair.

5-Year Labor and Material Coverage - New Composite Deck Builds Only

New composite deck builds include 5-year labor and material coverage. Refer to your written project agreement for exact coverage details. This additional coverage applies only to new composite deck builds.

10-Year Workmanship, Labor and Material Coverage - With the B&B Deck Protection Package

New composite deck builds with the B&B Deck Protection Package include 10-year workmanship, labor and material coverage, subject to your written project agreement. This tier applies only to qualifying new composite deck builds with that package. Other work retains the standard 5-year workmanship coverage; new composite deck builds without the package retain standard 5-year labor and material coverage. The signed agreement sets the exact scope, conditions, exclusions and claim requirements.

Manufacturer Material Warranties

Decking, railing and structural products may carry separate manufacturer warranties. Coverage varies by brand, product line, installation, registration, maintenance and ownership. Refer to the manufacturer warranty documents applicable to the products installed on your deck. Trex, TimberTech/AZEK, Fiberon, Wolf and other brands have product-specific terms. Do not assume that every product carries the same duration, fade-and-stain coverage or transfer rights. Certain structural products may have longer limited coverage; the applicable written manufacturer terms control.

Workmanship and Materials Are Different

All work includes a standard 5-year workmanship warranty. New composite deck builds also include standard 5-year labor and material coverage. Qualifying new composite deck builds with the B&B Deck Protection Package include 10-year workmanship, labor and material coverage. We review each concern against your project agreement and any applicable manufacturer warranty. Manufacturer coverage is separate from B&B Decks coverage.

Coverage Limits

Normal wear and weathering, storms or flooding, misuse, neglected maintenance, and alterations or repairs by others may fall outside applicable coverage. This summary does not create or expand coverage. Consult the signed agreement and manufacturer documents for exact exclusions and conditions.

Warranty Questions and Claims

How to File a Claim

1. Contact B&B Decks at (757) 676-0863, admin@bnbdecks.com, or bnbdecks.com/contact-us/.

2. Provide your name, project address, original completion date and project paperwork.

3. Describe the concern and provide clear photos of the affected area.

4. B&B Decks reviews the issue and may arrange an inspection to assess the cause.

5. We determine whether the concern falls under standard B&B workmanship coverage, standard 5-year labor and material coverage for new composite deck builds, 10-year workmanship, labor and material coverage for a qualifying new composite build with the B&B Deck Protection Package, or an applicable manufacturer warranty, based on the written terms.

6. We explain the next step for a covered repair or help coordinate the manufacturer claim.

Protect Your Coverage

- Keep your signed agreement, invoice and warranty documents.

- Register products when required or offered by the manufacturer.

- Follow the manufacturer maintenance instructions.

- Contact B&B Decks before making structural alterations.

- Report concerns promptly and document them with photos.

Before You Sell Your Home

Transfer rights and deadlines vary by manufacturer, product and project agreement. Ask for the written terms that apply to your project before relying on transferable coverage.

Need Help?

Call (757) 676-0863 or email admin@bnbdecks.com. Claim information: bnbdecks.com/deck-warranty-claims/ This document is a plain-language customer summary, not a contract. Exact durations, conditions, exclusions and transfer rights are governed by your signed B&B Decks agreement and applicable manufacturer warranty documents. Those documents control if there is any difference. This summary does not alter existing signed agreements.